

Refugee Resettlement Ministries *Support Teams*

Catholic Charities Diocese of Charlotte is grateful to our Refugee Resettlement Ministries (RRM) to act as Support Teams, working in tandem with us to provide resettlement services and integration support to a refugee family or individual.

Three major goals of co-sponsorship are:

- a.) to assist with refugee adjustment and integration,*
 - b.) alleviate refugee isolation, and*
 - c.) facilitate refugee economic self-sufficiency.*
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Responsibilities of the Refugee Resettlement Ministries include, but are not limited to, working in collaboration with the refugee family's Case Coordinator to complete the following tasks/activities:

Pre-Arrival

- Assist Catholic Charities in locating safe, sanitary, and decent housing
- Assist Homemakers of Mercy in set up housing with essential furnishings where needed

Arrival

- Airport pickup with Case Coordinator
- Provide a culturally appropriate, warm ready-to-eat meal
- Stock the pantry with groceries/food assistance

Post Arrival

Provide transportation to scheduled appointments for the following:

- Social security card application
- Public benefits: Cash Assistance, Medicaid, and/or SNAP
- Health screenings, immunization and other medical appointments
- Enrollment in Adult English language program
- Child's School ESL testing/School Tour/Open House
- Job interviews / training

Other:

- Cultural orientation pre-visit
- Secure seasonally appropriate clothing for work, school, and everyday use
- Mentorship
- Assistance setting up bank account
- English language tutoring
- School tutoring
- Job support and coaching
- Financial Literacy training
- Community navigator (ie. locating parks, libraries, free services/events, etc.)
- Practical tips/training for grocery and other shopping